

**West End and Chinatown Safer Neighbourhood Team**

**Ward Panel Meeting**

**Tuesday 6<sup>th</sup> June 2010**

**Minutes**

**In attendance**

Alistair Brightwell	London China Town Association
Sara Wong	Chinese Community Centre
Carol Wiseman	Vale Royal Neighbourhood Watch
Colin Bennett	LSA
Sylvia Mak	Notre Dame de France Church
Ralph Tween	China Town Unit
Christian Ardron	Safer Neighbourhood Team
Rob Nanasi	Safer Neighbourhood Team
Darren Pickup	Westminster NCRT
Jacky Deery	Westminster Street Management
Rico Pieri	Heart of London
David Fereday	Heart of London
James Caplan	Ward Panel
Ben Toson	Safer Neighbourhood Team
Kevin Walker	Safer Neighbourhood Team
Russell Attree	Safer Neighbourhood Team

**Apologies**

Suzannah Kwok	London Chinatown Chinese Association
Mike Hyams	McDonald's
Rob Embleton	Novus
Delaney Gordon	G Casino
Shane Holland	West End and China Town Pub Watch

**Welcome and Introductions**

**Virtual Ward Panel**

James Caplan said that he was working for Westminster City Council on a project to encourage more people to feed into the Ward Panel process. It had been identified that many people found that they did not have the time to attend but coming from a more IT aware age group appeared happy to make use of an online survey to make their observations.

James said that he wanted to pilot a scheme using Survey Monkey, which will allow invited individuals to make comments on line. These can then be brought to the Ward Panel Meetings.

James explained the process and gave a brief demonstration.

The Panel was then asked to discuss and comment on the value of the scheme.

The panel had a few reservations many of which James was able to answer. One clear point raised was that it must not be used as just another set of facts and figures or statistics. We already have too many conflicting statistics to deal with.

James made it clear that the Panel would decide how the findings would be both reported and used.

Following a debate on the subject there was a majority decision by the panel members and the police who would have to manage the process that James should go ahead with the project with the following conditions attached:-

- The project would be evaluated in December
- The project would be in 3 parts, Residents, China Town and Businesses
- The China Town section would be in translated into Chinese
- James will meet independently with the SNT and China Town Sergeants to discuss set up
- Each sector would pass on the top three concerns for them to start the ball rolling
- The plan will be introduced at our next meeting

## **Police Update**

Marc Gatefield from the Metropolitan Police Counter Terrorism Focus Desk gave a brief presentation outlining the work that he and his team do to help advise the public on issues linked to counter terrorism. Business visits can be arranged to both small and large businesses and resident groups. He has a number of DVD presentations available to guide people through the process. He can also help direct people to Argus and Griffin courses.

He can be contacted through the Safer Neighbourhood Team.

Rob, Christian and Ralph then ran through their teams work against the previous priorities.

These have been listed on the information sheet distributed to all prior to the meeting.

Rob mentioned that in a recent quarterly Mori poll of businesses on behalf of Westminster City Council, the West End and China Town Safer Neighbourhood Team had received an average score of 90% satisfaction and in one quarter a 100% satisfaction score.

He also said that the team together with the China Town Unit had last month had the highest arrest level of any other SNT in Westminster.

Jackie Deery then ran through the work completed by the Westminster Street Management Teams. The key areas were:-

- The work done to enforce against people using the street as a public toilet
- The fact that they are deploying a portable urinal at hot spot locations
- Rough sleeping
- Illegal street trading (especially the reduction in the number of hot dog traders)
- Waste enforcement

The panel then discussed the way that the facts were delivered and what we really need to know to help us make our decisions on the priority areas.

We concluded that we need to be able to see what certain crime areas but we need the information in a simple format. We want to know if crime is up or down on the previous period. We need this information in a simple easy to read format. If possible arrests should be included.

The panel discussed this in some detail and Darren Pickup agreed to go back to the analysts to ask if this was possible and how it can be shown. If he can he will pass on what is possible.

It was also asked whether this could be linked to the footfall in the area. Dave F said that this may be possible.

### **Comments from the Panel**

- Theft issues at Notre Dame de France Church
- Cleansing and waste issues in the alley adjoining the church
- Darren Pickup to arrange for a representative from WCC to attend future LCTA meetings to discuss street management if this is agreeable with the LTCA.
- Concern about the likelihood of antisocial behaviour in Leicester Square as a result of the World Cup.
- Criminal damage to the main entry door to Vale Royal House.
- Business concerns of street urination, Pickpocketing and alcohol fuelled violence.

**The group then agreed the following priorities:-**

- Pickpocketing and other theft
- Alcohol fuelled violence and disorder (Urination)
- Illegal street activities

**AOB**

The Heart of London World Cup briefing to businesses on Monday 7<sup>th</sup> June was mentioned at which the police and council discussed their response to the event.

If any member wanted to keep up with any updates or information on the World Cup Event they could visit the Heart of London Web site

<http://www.heartoflondonbid.co.uk/worldcup>

Date of next meeting –

**THURSDAY 22<sup>nd</sup> July 2010**

**6pm**

**Location TBC**

**A REMINDER - THE THREAT LEVEL FROM TERRORISM:**

**SEVERE**

This means that an attack is a "strong possibility" and might occur without warning.

Report noise complaints to the Environmental Action Line:  
**0207 641 2000**

Anti Terrorist Hotline  
**0800 789 321**

**In an emergency always dial 999**

**or in cases which there is no urgency – 0300 123 1212**  
**West End and China Town Safer Neighbourhood Team**

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