



Heart of London Business Alliance
The Business Improvement District

INTOUCH Business



Heart of London Business Alliance

Heart of London Business Alliance – Street Operations Update

Street Manager – Rico Pieri

Rico joined Heart of London Business Alliance in August as the new Street Manager. Rico oversees and co-ordinates the street operations and services. If you have any street operational issues, contact Rico on 07540 686962 or email rico.pieri@heartoflondonbid.co.uk



Heart of London City Guardians

Early morning patrols continue setting the agenda for the day and focusing on key issues such as rough sleepers and dumped waste.

The fortnightly Guardian Business Audits show that the top concerns for businesses operating in the Heart of London area are:

- Street Urination
- Illegal Street Trading
- Pickpockets/bag theft
- Alcohol-fuelled violence and disorder

Illegal street trading remains an item for the Civic Watch process and the response is shown below.

Police and City Guardians perform reassurance patrols in cafes and restaurants in the area. Leaflets, funded by us, are circulated. Crime prevention advice is given by the Crime Prevention officer.

Alcohol-fuelled violence and disorder is tackled by way of the Safe Night policing operations and the latest operation - Kew. This is detailed below.

Multi-Agency Crime Enforcement

Multi Agency Enforcement				
	Apr-09	May-09	Jun-09	Year to date
Hot dogs	17	19	9	45
Flower sellers	5	12	0	17
Pedicabs				
Arrest	4	0	0	4
FPN	3	13	8	24
Dispersal Order	9	29	21	59
Tom Carder	0	1	0	1

The Safer Neighbourhood Team, in partnership with Westminster Enforcement, continue to research long-term solutions to illegal street trading, both by dealing with the suspects under more powerful legislation and by targeting gang leaders.

Operation Kew

The excellent work undertaken by the Safer Neighborhood Team has been taken on by Westminster Police as a borough-wide strategy to tackle alcohol-fuelled violence and disorder.

The purpose of Operation Kew is to 'flood' the Heart of London area with police EVERY Friday and Saturday night from June throughout the summer. The results of the operation so far have been very positive.

Operation Kew	
	Jun-09
Arrests	40
Stops	173
Dispersals	23
Alcohol seizures	156
Dispersal Order	12
Illegal trading	10
Drugs	17

The operation is planned centrally and targets crime and anti-social behaviour 'hot spots' in the borough. Whilst this operation is in place there will be no Safe Night operations.

Terrorism update

The threat from Terrorism is Substantial. This means that an attack is a "strong possibility" and might occur without warning.

Business Watch, Pub Watch and Café Watch

Reminder for all those that would like to attend please contact Dave Fereday for the forthcoming dates and venue details.

Critical Incident Training

Working with the Safer Neighbourhood Team and Westminster Licensing, a series of four forums addressing crime and anti-social behaviour in the Heart of London area have been arranged.

Training exercise 1 led the participants into an incident. The attempted terrorist attack at Tiger Tiger in 2007 was used as a model incident.

Training exercise 2 will focus on crime scene management, perhaps with a speaker from forensic science to explain how they take samples from items. We are aiming to confirm the date for this session as soon as possible.

Training exercise 3 will focus on writing statements, dates to be confirmed

Training exercise 4 will focus on court procedure, dates to be confirmed.

Heart of London Radio Link and CCTV

Incidents covered by CCTV				
	Apr-09	May-09	Year to date	Ranking
ASB	17	7	24	3
Assault	10	10	20	4
ATM Crime	0	0	0	13
Environmental	0	2	2	11
Fighting	20	32	52	1
Rough sleepers	0	0	0	13
Illegal Street Trading	8	0	8	9
Theft	9	8	17	5
SLET	2	0	2	11
Disturbance	10	5	15	6
Drug related	5	0	5	10
Drunks	7	27	34	2
Missing Person	2	9	11	7
Personal Injury	5	4	9	8
Suspect Package	1	0	1	12
Vice/ indecency	5	0	5	10
Off Weapon	1	0	1	12
Camera request	43	53	96	
Assistance	17	10	27	
999 calls	2	0	2	
Urgent Ass	13	3	16	
ASDO	8	12	20	
Stop	35	3	38	
Arrest	58	20	78	
Total Incidents	212	74	286	

Contacting the police:

In an **EMERGENCY** – 999

In cases which there is **no urgency** – 0300 123 1212

Anti-Terrorist Hot Line—0800 789 321

Other numbers:

Rough Sleeping Telephone Helpline - 020 7641 3841

Environmental Action Line (Litter, waste, recycling, noise) - 020 7641 2000

Community Intelligence Line - 020 7641 3000

Highways Action Line (blocked drains, faulty street-lighting) - 020 7641 6275

Heart of London City Guardians – 0207 641 1877

Heart of London Street Team – 07917 184 236

Kind regards

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W. <http://www.heartoflondonbid.co.uk>

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